On February 11, 2013, @axe.humboldt.edu and @redwood.humboldt.edu will be Discontinued

You've probably noticed a number of @axe.humboldt.edu and @redwood.humboldt.edu email addresses cluttering up the address lists in Google and Outlook when you select recipients for your emails. This is the result of a change in GMail [1] that has caused confusion within our GMail system and actually broken the way email addressing works in Outlook. As we have not actually used the Axe and Redwood email servers for some time (messages sent to those email addresses are automatically forwarded to your @humboldt.edu mailbox), we feel the time is right to end the use of those @axe.humboldt.edu and @redwood.humboldt.edu addresses entirely.

Effective February 11, 2013, the HSU Gmail system will use only the more straightforward <yourname>@humboldt.edu address format. Not only will this change make it easier to select email recipients, but Outlook will also work correctly with Gmail again. In order to minimize the number of emails that don't get delivered after this change, we'll be adding a note to the subject line of any emails sent to an @redwood.humboldt.edu or @axe.humboldt.edu address between now and February 11. This note will remind the recipients of those emails to ask the senders to update their contact lists to use only @humboldt.edu addresses.

If you haven't yet done so, please take a moment to review and act on the recommendations below to minimize any problems with email delivery after February 11:

- If you notice any incoming emails addressed to you at an @axe.humboldt.edu or an @redwood.humboldt.edu address, please let the sender know that they need to update their address book. You can search for these emails by entering '@axe.humboldt.edu' or '@redwood.humboldt.edu' into the search box.
- If you subscribe to any off-campus mailing lists, newsletters, etc, with an @axe.humboldt.edu or an @redwood.humboldt.edu address, you'll need to update your subscription information or resubscribe using your @humboldt.edu address. Some subscriber mailings you receive will include your email address in the body of the mail; you can locate these and others that are addressed to you as an individual rather than through a group email address using the search described above. If you've been subscribed to any lists for ten years or more, you probably subscribed to those lists using an @axe.humboldt.edu or an @redwood.humboldt.edu address.
- When you send emails, take care not to select any @axe.humboldt.edu or @redwood.humboldt.edu addresses from the suggested list of contacts displayed in Gmail.

You've probably noticed a number of @axe.humboldt.edu and @redwood.humboldt.edu email addresses cluttering up the address lists in Google and Outlook when you select recipients for your emails. As we haven't used these email servers for some time, we're discontinuing their use permanently, effective February 11, 2013. Read more about the upcoming email changes. Read more about upcoming email changes [2].

Related Topics

Email [3]

Source URL: http://www.humboldt.edu/its/axe-redwood-story

Links:
[1] http://www.humboldt.edu/its/glossary/5#term195
[2] http://www.humboldt.edu/its/axe-redwood-story
[3] http://www.humboldt.edu/its/category/quicklinks/email