

BLUE SHIELD PRIMARY CARE PROVIDER ISSUE

It has recently come to our attention that for some employees who have changed to Blue Shield HMO medical plan, the designation of primary care physician (PCP) has not been correctly assigned.

We urge all employees who have made the change to the HMO to review their own and their family's membership card(s) to ensure they have been accurately assigned to the physician they have chosen.

If the card reflects an incorrect PCP, please contact Blue Shield immediately at 1-800-334-5847, and they will change to the correct physician.

We apologize for any inconvenience this may cause.

Thank you.