## **Network Access Control & Dicy Key**

Published on Information Technology Services - Humboldt State University

## **Network Access Control & Dicy Key**

Last Updated: September 18, 2013 - 4:47pm



**System:** Wireless Network **Issue start:** Sep 17 2013 - 12:00

Estimated resolution time: Sep 18 2013 - 17:00

Who is affected: Windows Machines connected to HSUWireless, HSUWireless-Secure, or

ResnetWireless

**Affected in what way:** When using one of the above networks, your PC machine may suddenly

prompt you to install the Policy Key software.

**Workaround:** The workaround is to manually start the process or reboot your machine. To manually start the process: Execute the file on your hard drive at "C:\Program Files

(x86)\SafeConnect\SCClient.exe" or you can reboot your machine.

**What happened:** Our campus NAC vender pushed out a new version of the Policy Key software, which automatically installs itself - however there is a bug with certain versions of Windows where the new service will not start automatically post upgrade.

Source URL: <a href="https://www.humboldt.edu/its/node/3452">https://www.humboldt.edu/its/node/3452</a>