STUDENT ASSISTANT (SA) POSITION DESCRIPTION

SCOPE OF FUNCTION
The intention of Residence Life is to focus on the education and holistic growth of the residents by creating a safe, socially just, and environmentally responsible community. The Student Assistant works in conjunction with Housing and university staff to foster a sense of community and promote a quality environment for all residents by specifically assisting Residence Life professional staff.

APPOINTMENT
Appointment is for the period of Monday, July 29, 2024 at 9:00 am through the closeout of the residential facilities on, Saturday, May 17, 2025. Area assignment is dependent upon department needs and is subject to change. If living on campus, Student Assistants must vacate their designated spaces no later than 10:00 am on Monday, May 19, 2025. The appointment is contingent upon completion of assigned tasks and performance evaluation.

- Maintain a 2.5 undergrad/3.0 grad semester and cumulative GPA
- Maintain full-time enrollment status; 12 undergrad units/9 grad units per semester
- Remain in good financial and judicial standing
- May not exceed 10 hours of outside employment/extra-curricular activities per week without supervisor’s approval.
- May not hold any executive position in the Residence Hall Association, Area Council, or any satellite committees

COMPENSATION
- $17.12 per hour up to 20 hours per week

ATTENDANCE
- Student Assistants must be available for the following required meetings:
  - Weekly staff meetings (day and time to be determined by the Supervisor).
  - One-on-One meetings with supervisor
  - Committee meetings (as assigned)
- Expect to spend approximately 15-20 productive and involved hours per week completing tasks related to the position, including some evenings and weekends. Please be aware that these times can vary depending on the time of the year and circumstances. SAs will complete all responsibilities as listed in the Position Description, the ResLife Staff Manual and those outlined during trainings.
- Fully participate in all scheduled training activities and major Housing and Residence Life events. This includes, but is not limited to:
  - Student Assistant Training: July 29th – August 2nd
  - Fall Training: August 5th – August 16th
    - Fall Training days are typically 9:00am – 6:00pm, including an off-campus retreat, as well as some evenings and weekends. Resident Advisors should adjust their schedules accordingly to be available during this period
  - Move-In days and Welcome Week events: August 17th – August 25th
  - Regular In-service and other ongoing Training Sessions
  - Homecoming events
  - Fall Move Out Day (Saturday following Fall Finals Week)
- Winter Break Room Inspections (Saturday following Fall Finals Week)
- Student Leader Selection Process (Spring Semester)
- Fall & Spring Preview Days (October, April, & March)
- Spring Semester Staff Training in January (one week prior to start of classes)
- Spring Semester New Student Move In Days (January)
- Spring Move-Out Day in May (Saturday following Spring Finals Week)

*Dates and additional training, athletic events and programs subject to change dependent upon department need*

**COMMUNITY DEVELOPMENT**
- Fulfill all programming requirements, including large-scale programming assignments, as detailed in Fall Training, Supervisor Meetings and the Student Leader Training Manual
- Build and maintain positive relationships with residents
- Provide assistance and resources as needed
- Mediate conflicts within the community and staff
- Monitor email accounts and respond promptly to resident and employment issues. A 24-hour response is expected
- Be a mentor to Residence Life Student Staff

**ADMINISTRATIVE RESPONSIBILITIES**
- Be knowledgeable of information included in the ResLife Staff Manual and the *Residence Life and You Handbook*.
- Report maintenance, custodial, grounds, and other facility-related concerns
- Complete weekly reports, programming paperwork, and other administrative duties as assigned
- Complete Health & Safety Inspections
- Communicate with supervisor regarding staff and resident issues
- Monitor voicemail messages, email, and staff mailbox each weekday for communication
- Other duties as assigned

**POLICY ENFORCEMENT**
- Provide crisis intervention and emergency response as needed
- Respond to behavioral infractions
- Be familiar with and comply with Housing & Residence Life Policies, as well as Federal and California State Laws. This includes computing guidelines, confidentiality, alcohol education and FERPA compliance
- Abide by the Clery Act and Campus Security Act and other expectations surrounding the Duty to Report

**PHYSICAL REQUIREMENTS**
Moderate physical effort including walking up and down hills, multiple staircases, and carrying various programming or emergency supplies. These tasks may need to be accomplished during inclement weather, power outages, and/or elevator malfunctions.