

# HOSPITALITY & ACCOMMODATION

Your guide to entry-level, skilled, and management roles across Del Norte, Humboldt, Lake, and Mendocino counties. No degree required to start.

**Flexible Scheduling**

Morning, evening, and weekend shifts available. Build a schedule around school, childcare, or a side project.

**No Degree Required**

Most roles hire and train on the job. Show up ready to work and you're in.

**Skills That Go Anywhere**

Every shift builds operations, people, and problem-solving skills. Take them into healthcare, education, business, or beyond.

## CHOOSE YOUR PATH

Three starting points. Pick the one that fits where you are right now.



**Kitchen & Bar** *See Page 2*

Roles focused in the kitchen. Often a strong fit for people who prefer hands-on work and fast-paced environments.



**Guest Services & Lodging** *See Page 3*

Guest-facing roles in service, communication, and customer experience.



**Leadership & Advancement** *See Page 4*

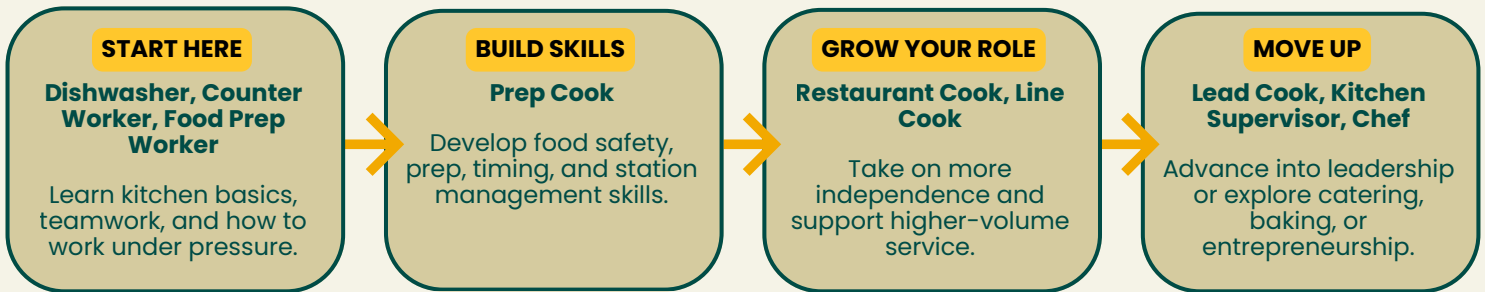
Supervising teams, managing operations, or running a business.



\*Labor Market Information from CA Employment Development Department in cooperation with the Bureau of Labor Statistics; Photo Credits: Amy Kumler.

# Kitchen & Bar

Where the kitchen runs on teamwork, timing, and grit.  
No experience needed — employers train on the job.



## KITCHEN & BAR ROLES

Hiring now across the Redwood Region

### Fast Food & Counter Worker

Take orders, work the line, keep things moving. Hired constantly across all four counties. Flexible shifts.

Median Salary: \$17/hr

No Degree

### Food Prep Worker

Chop, portion, stock, set up. Morning prep shifts mean you're off by early afternoon.

Median Salary: \$18/hr

No Degree

### Restaurant Cook

Work a real line — grill, sauté, plating. Builds timing, teamwork, and pressure management.

Median Salary: \$19/hr

No Degree

### Bartender

Pour drinks, run the bar. Free RBS certification through CA ABC. Breweries and tasting rooms across the North Coast.

Median Salary: \$17/hr + tips

No Degree

## TRAININGS & CERTIFICATIONS

### CA Food Handler Card

Get it before your first shift. Online, ~2 hours. Required in California.

\$10-15

### ServSafe Food Protection Manager

The credential that separates cooks from kitchen leaders. Many local restaurants pay for it.

~\$180

### CA Responsible Beverage Service

Required for pouring or serving alcohol. Free through the CA ABC website.

Free

### TIPS Alcohol Certification

Bars and wineries across Humboldt and Mendocino want this. Responsible service training.

~\$40

### College of the Redwoods Adult Ed

Free classes in Eureka and Crescent City. GED, ESL, workforce readiness.

Free

## TRANSFERABLE SKILLS

### Skills Gained:

- Time management
- Safety awareness
- Teamwork
- Attention to detail
- Consistency
- Adaptability

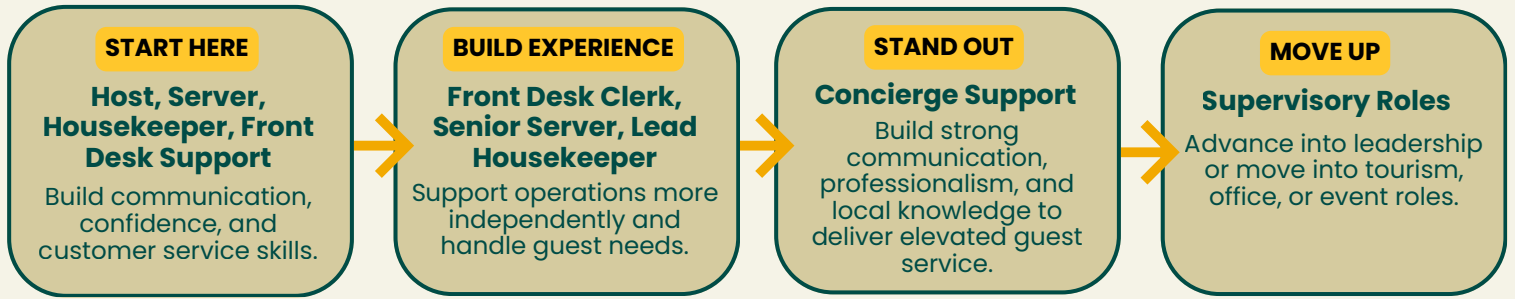


### Transfers to:

- Manufacturing
- Healthcare support
- Logistics and facilities roles

# Guest Services & Lodging

The roles that shape how guests experience the Redwood Region. Communication, poise, and problem-solving start here.



## GUEST-FACING ROLES

Serving, hosting, and hospitality jobs across the region

### Waiter / Waitress

Tips can make this one of the highest-earning entry roles. Communication skills transfer to sales, healthcare, education.

Median Salary:  
\$17/hr + tips

No Degree

### Housekeeper / Maid

Inns, lodges, vacation rentals. Flexible morning shifts. Clear path to supervisor.

Median Salary:  
\$17/hr

No Degree

### Hotel Front Desk Clerk

Reservations, problem-solving, booking systems. Skills transfer to office administration, medical reception, property management.

Median Salary:  
\$17/hr

High School Diploma

### Host / Hostess

Manage the wait list, seat the room, set the pace. Builds poise and floor management skills.

Median Salary:  
\$16/hr

No Degree

## TRAININGS & CERTIFICATIONS

### Certified Front Desk Rep

Online, self-paced. Shows employers you're building a hospitality career, not just passing through.

\$60

### CPR / First Aid (Red Cross)

Chapters in Eureka, Ukiah, Crescent City. Hotels and lodges want front-of-house staff who can respond in an emergency.

~\$80-100

### OSHA 10-Hour General Industry

Workplace safety. Hotels and restaurants across the region prefer or require it.

\$60

### CA Responsible Beverage Service

Required for serving wine or cocktails anywhere in California. Free through the ABC website.

Free

## TRANSFERABLE SKILLS

### Skills Gained:

- Customer service
- Communication
- Problem-solving
- Multitasking
- Professionalism

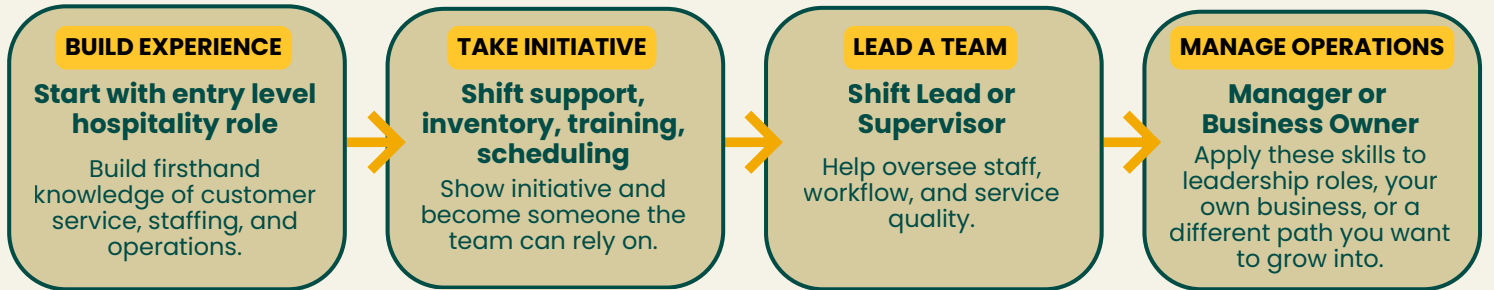


### Transfers to:

- Office support
- Healthcare reception
- Event planning
- Retail
- Tourism

# Leadership & Advancement

The Manager's Table. Where hands-on experience becomes the authority to lead. These roles are reachable — no four-year degree required.



## LEADERSHIP ROLES

### First Line Supervisor – Food Prep

Run the shift. Scheduling, quality control, training new hires. Where restaurant careers become management careers.

Median Salary: \$22/hr

High School Diploma + Experience

### Food Service Manager

Hiring, budgets, inspections, guest experience. You run the operation. Reachable without a four-year degree.

Median Salary: \$35/hr

High School Diploma + Experience

### Chef / Head Cook

Own the menu. Food costs, plating, kitchen culture. Shapes a restaurant's identity and bottom line.

Median Salary: \$28/hr

High School Diploma + Experience

### Lodging Manager

Revenue, staffing, guest satisfaction, maintenance. You run the hotel. Growing 21% in the region.

Median Salary: \$29/hr

High School Diploma + Experience

## TRAININGS & CERTIFICATIONS



**Business Administration B.S.** – Management & Entrepreneurship or Marketing. Transfer from CR with your AS-T.

**SBDC Business Counseling** – Free 1-on-1 counseling for aspiring restaurant, catering, or B&B owners.



**Business Administration A.S.** – Guaranteed CSU transfer. Accounting, management, marketing. 2 years.

**Starting & Managing a Business Certificate** – 14-unit, 1-semester certificate. In-person or online. Built for people who want to open their own restaurant, food truck, or B&B.

## KEY CREDENTIALS

**ServSafe Food Protection Manager** – ~\$180 (employers often pay). The credential that separates workers from leaders.

**Certified Hospitality Supervisor** – \$275 American Hotel & Lodging Association (AHLA) credential. Leadership, HR, financials for lodging.

## THESE ROLES CAN SUPPORT WHAT'S NEXT



For some people, these roles lead to management. For others, they provide the skills and experience to support a business, creative work, or another career goal.

**Examples: Food Trucks, Catering, Pop-ups, Vacation Rentals, Event Planning**

See the *Entrepreneurship* one-pager for local resources [here](#).